

# Can I Get a Refund If I Miss My United Airlines Flight?

**United Missed Flight Refund Guide — eCredit Rules, No-Show Policy, Rebooking Fees and How to Protect Your Ticket Value**

For missed flight refund or rebooking help, call United immediately:

**■ United Missed Flight and Refund Help — 24/7:**

**+1-844-213-7319 ■ United Refunds Department — Direct Line:**

**+1-844-213-7319 ■ International Callers: +1-844-569-1450**

Whether you can get a refund after missing a United flight depends on three key factors: your fare type, whether you cancelled before or after the flight departed, and whether you were marked as a no-show. This guide explains exactly when you can get your money back, when you receive an eCredit instead, and when your ticket value is completely forfeited. The most important rule: **acting before your flight departs always gives you more options**. Call **+1-844-213-7319** (24/7) or Refunds at **+1-844-213-7319** immediately.

## Does United Give Refunds If You Miss Your Flight?

For non-refundable tickets: no cash refund. If you cancel before the flight departs, you receive a United eCredit for the full unused value. After the flight departs as a no-show, your ticket has zero value. For refundable tickets: a cash refund is available any time before departure. Call +1-844-213-7319 before your plane departs.

The rule is simple but critical: the timing of your action relative to departure determines everything. For non-refundable tickets, the window between 'some value' and 'zero value' is the moment your plane departs with you marked as a no-show. Call +1-844-213-7319 even 5 minutes before your scheduled departure to protect your eCredit.

## What Is United's No-Show Policy for Missed Flights?

United's no-show policy: if you fail to check in and do not contact United before your flight departs, your ticket is forfeited — no eCredit, no refund, and all remaining segments on your booking are automatically cancelled. Avoid this entirely by calling +1-844-213-7319 before your flight departs.

A no-show is the worst-case scenario for a missed flight. It means the airline allocated your seat to another passenger and treats the ticket as used. The forfeiture includes all downstream segments — if you no-showed on your outbound, your return flight is also cancelled. The no-show policy applies to all

fare types. It is entirely avoidable with one call to +1-844-213-7319.

## What Is the Difference Between Cancelling Before and After a Missed Flight?

Cancelling BEFORE departure: your non-refundable ticket converts to a full United eCredit with no deduction. After (no-show): zero value. This difference can be worth hundreds of dollars. Call +1-844-213-7319 the moment you know you will miss your flight.

- **Cancel BEFORE departure (non-refundable):** Full United eCredit issued. No fee deducted. Usable on future bookings.
- **Cancel BEFORE departure (refundable):** Full cash refund to original payment method.
- **No-show (miss without cancelling):** Zero value. No eCredit. No refund. All remaining segments cancelled.
- **Miss due to United's fault** (United caused connection miss): Full cash refund or free rebooking. • Even calling 1 minute before scheduled departure can protect your eCredit.

**How Do I Cancel Before My Flight to Protect My eCredit?** Cancel before your flight departs: call +1-844-213-7319, go to 'My Trips' at United.com, or use the Fly United app. Say or select 'Cancel Flight.' Your eCredit is issued immediately and stored in your MileagePlus account. Act before the scheduled departure — not boarding.

**Step 1.** The moment you know you will miss your flight, call **+1-844-213-7319** (24/7) or open **United.com** → **My Trips**.

**Step 2.** Provide your PNR and passenger name. Tell the agent: 'I will miss my departure and want to cancel before the flight departs to protect my eCredit.'

**Step 3.** Confirm the cancellation. The agent confirms your eCredit amount — it equals the full unused ticket value.

**Step 4.** Your eCredit is immediately stored in your MileagePlus account and a confirmation email is sent.

**Step 5.** To use your eCredit: log in at United.com, search for a new flight, and apply the credit on the payment screen.

**Step 6.** eCredits issued after May 2022 generally do not expire — verify terms in your cancellation confirmation email.

**■ Cancel Now to Protect Your eCredit — Call: +1-844-213-7319**

## Can I Get a Cash Refund If United Caused Me to Miss My Flight?

Yes. If United caused you to miss a flight — through a delay, cancellation, or a gate change you were not notified of — you are entitled to a full cash refund or free rebooking regardless of fare type. Call +1-844-213-7319 or +1-844-213-7319 to claim.

When United is the cause of a missed connection, DOT regulations require them to make it right. Document your situation: note the original flight number, the delay duration, and how it caused your miss. Call +1-844-213-7319 and say: 'Flight DL [XXX] was delayed and caused me to miss my connection DL [YYY]. I am requesting a full cash refund or rerouting at no additional cost.'

## What Happens to My Connecting Flights If I Miss the First Segment? If

you miss the first segment as a no-show, United automatically cancels all remaining segments. To prevent this: call +1-844-213-7319 before the first flight departs and ask agents to protect your remaining itinerary while you rebook the missed segment.

This is the most expensive consequence of a no-show on a multi-segment booking. A round-trip ticket with a missed outbound segment becomes zero value on both directions if you do not call. Agents at +1-844-213-7319 can flag your booking as 'actively managing a missed segment' which prevents automatic downstream cancellation — a 30-second call that can save hundreds or thousands of dollars.

## How Much Does It Cost to Rebook After Missing a United Flight?

Rebooking after a missed United flight ranges from free to several hundred dollars, depending on your fare type, available flights, and timing. Same-Day Standby is always free. Same-Day Confirmed Change is \$75. Future-date rebooking involves a fare difference. Call +1-844-213-7319 for an exact quote.

- **Same-Day Standby (free):** Added to waitlist for a later same-day flight. Board if space opens. No charge.
- **Same-Day Confirmed Change (\$75):** Guaranteed seat on a specific later same-day flight. Platinum/Diamond Medallion: free.
- **Flat tire rule rebook (free, discretionary):** Agent reaccommodates at no charge if you arrive within ~2 hours and have a reason.
- **Rebook on future date:** Fare difference between your original ticket and the new flight — can range from \$0 to \$500+.
- **Buy new ticket (worst case):** Full last-minute fare, typically the most expensive option.

**Does Travel Insurance Cover a Missed United Flight Refund?** Many travel insurance policies cover missed flights if the cause was unforeseeable — accident, medical emergency, severe weather, or public transport failure. Coverage may include the missed ticket value, additional hotel costs, and rebooking fees. Call your insurer immediately after the miss. Travel insurance does not cover every missed flight — self-caused misses are typically excluded. Covered reasons vary by policy but generally include: a covered accident or medical emergency, a documented traffic incident, or a natural disaster. When filing, get documentation from United confirming your no-show and original ticket value, and keep all receipts for additional costs.

■ **United Refunds — Missed Flight Claims: +1-844-213-7319**

### **Can I Use My United eCredit After Missing a Flight?**

Yes. If you cancelled before your missed flight's departure, your United eCredit is in your MileagePlus account and can be applied to any future United booking. Log in at [United.com](https://www.united.com), search for a new flight, and click 'Apply Travel Credit' at checkout. For help using your eCredit, call +1-844-213-7319.

eCredits auto-populate on the payment screen when you are logged in at [United.com](https://www.united.com). If they do not appear, click 'Apply a Travel Credit or Certificate' and enter the eCredit number from your cancellation confirmation email. Multiple eCredits can be combined on a single booking. For difficulty applying an eCredit: call +1-844-213-7319.

### **What If I Missed My United Flight Due to a Medical Emergency?** For

documented medical emergencies, United handles refund requests compassionately case-by-case. Call +1-844-213-7319 and ask for a supervisor or customer relations. Provide medical documentation. Supervisors can issue eCredits, cash refunds, or waive rebooking fees for genuine medical situations.

Call +1-844-213-7319 as soon as you are able and say: 'I missed my United flight due to a medical emergency and I have documentation. I am requesting a refund or waiver.' Ask specifically for a supervisor — front-line agents have less authority in these cases. Follow up in writing at [United.com/feedback](https://www.united.com/feedback) with supporting documents. International callers use +1-844-569-1450.

### **How Long Do I Have to Rebook After Missing a United Flight?** For

same-day rebooking options (standby, confirmed change), you must act on the same calendar day as the original flight. Your eCredit (if you cancelled before departure) does not expire for most tickets issued after May 2022. For future-date rebooking, call +1-844-213-7319 within 24 hours for the best options.

Same-day options close at midnight on the day of your missed flight. After midnight, rebooking follows standard change rules — fare differences may apply. Your eCredit remains available indefinitely (for

qualifying tickets) so there is no pressure to rebook immediately. The value of speed is in securing same-day options.

### **What Is the Phone Number to Call United About a Missed Flight?** Call

United Airlines at +1-844-213-7319 (24/7) for all missed flight situations. For refunds, call the Refunds Department at +1-844-213-7319 (Mon-Fri 8 AM-7 PM ET). MileagePlus Medallion members call +1-844-213-7319 for priority handling. International callers use +1-844-569-1450.

When calling +1-844-213-7319, say 'I missed my flight' immediately to be routed to agents trained for same-day rebooking. Have your PNR, flight number, and scheduled departure time ready. The faster the agent can pull up your booking, the more same-day options remain available.

### **Will My Return Flight Be Cancelled If I Miss My Outbound United**

**Flight?** Yes — if you are a no-show on your outbound without contacting United, your return flight is automatically cancelled. To protect your return, call +1-844-213-7319 BEFORE your outbound departs and ask agents to preserve your return segment.

Call +1-844-213-7319 before your outbound's scheduled departure and say: 'I will miss my outbound flight DL [XXX]. Please do not cancel my return flight DL [YYY] on [date]. I want to rebook the outbound.' Agents can flag your booking to prevent automatic cancellation of the return — this saves your entire round trip. International callers use +1-844-569-1450.

### **Does Missing a United Basic Economy Flight Give Any Refund?** United

Basic Economy tickets that are no-showed have zero value — no refund, no eCredit. If cancelled before the flight departs outside the 24-hour window, Basic Economy tickets also have zero residual value. Same-day standby may not be available for Basic Economy. Call +1-844-213-7319 to confirm your specific options.

Basic Economy is the most restrictive fare — designed for travelers with firm plans. The only options for a missed Basic Economy: (1) if the plane has not departed, call +1-844-213-7319 and ask if a supervisor can help, (2) use the 24-hour rule if still within that window (very rare in a missed-flight scenario), (3) file a travel insurance claim if your policy covers the miss reason.

### **United Missed Flight Refund — What to Expect by Fare Type**

|                                      |                       |                  |            |
|--------------------------------------|-----------------------|------------------|------------|
|                                      |                       |                  |            |
| <b>Cancelled BEFO<br/>depart</b>     | Full eCredit (no fee) | Full cash refund | Zero value |
| <b>No-show (after<br/>departure)</b> | Zero value            | Zero value       | Zero value |

|                                       |                            |                       |                       |
|---------------------------------------|----------------------------|-----------------------|-----------------------|
| <b>United caused the miss</b>         | Cash refund or free rebook | Cash refund           | Cash refund           |
| <b>Medical emergency (documented)</b> | Supervisor discretion      | Full cash refund      | Supervisor discretion |
| <b>Within 24 hrs of booking</b>       | Full cash refund (DOT)     | Full cash refund      | Full cash refund      |
| <b>Flat tire rule (discretionary)</b> | Rebooked at no charge      | Rebooked at no charge | Less likely to apply  |

## Frequently Asked Questions

### Q: Can I get a refund if I miss my United flight?

A: For non-refundable tickets: only if you cancel BEFORE the flight departs — you receive a full eCredit. After departure (no-show), zero value. Refundable tickets: cash refund any time before departure. United-caused misses: full cash refund regardless of fare type. Call +1-844-213-7319.

### Q: What happens if I miss my United flight and don't call?

A: You are marked as a no-show. Your ticket forfeits all value — no eCredit, no refund. All remaining segments are automatically cancelled. Always call +1-844-213-7319 before your flight departs, even just to cancel and protect your eCredit.

### Q: How do I rebook a missed United flight?

A: Call +1-844-213-7319 immediately. Same-Day Standby (free) or Same-Day Confirmed Change (\$75) are your fastest same-day options. For future-date rebooking, ask about fare differences. Medallion members call +1-844-213-7319 for priority.

### Q: Will United waive rebooking fees if I miss my flight?

A: Under the flat tire rule, agents can rebook at no charge if you act quickly and have a reasonable explanation. Same-Day Standby is always free. For documented emergencies, supervisors at +1-844-213-7319 can waive fees. Airport counter visits yield better results than phone calls.

### Q: What is the phone number to call if I missed my United flight?

A: Call +1-844-213-7319 immediately — available 24/7. For refunds: +1-844-213-7319 (Mon-Fri 8 AM-7 PM ET). Medallion members: +1-844-213-7319. International callers: +1-844-569-1450. Call before your flight departs if at all possible.

**■ Missed United Flight — Call 24/7 Now:**

**+1-844-213-7319 ■ United Refunds Department:**

**+1-844-213-7319**

**■ International Callers: +1-844-569-1450**

This article is for informational purposes only. United Air Lines policies are subject to change. Always verify the latest information at [United.com](https://www.united.com) or by calling +1-844-213-7319.