

What Is Delta Airlines Cancellation Policy?

Delta Cancellation Guide: Refunds, eCredits, 24-Hour Rule, Fare Types and Step-by-Step Cancellation

To cancel your Delta flight or request a refund, call:

■ **Delta Airlines Cancellation — Call 24/7: +1-844-994-3876** ■

Delta Refunds Department — Direct Line: +1-800-847-0578 ■

International Callers — Delta: +1-844-213-9506

Delta Airlines has one of the most passenger-friendly cancellation policies among major U.S. carriers. Since 2020, Delta eliminated cancellation fees for most fare types — meaning you can cancel without paying a penalty. Whether you need a full cash refund, want to understand your eCredit options, or want to know what happens when Delta cancels your flight, this complete guide covers everything. For immediate assistance, call **+1-844-994-3876** (24/7) or the Refunds Department at **+1-800-847-0578** (Mon–Fri 8 AM–7 PM ET).

Does Delta Airlines Have a No-Fee Cancellation Policy? Yes. Delta Airlines allows passengers to cancel most tickets without a penalty fee. Non-refundable tickets receive a full Delta eCredit for future travel. Refundable tickets receive a full cash refund. Any ticket can be cancelled within 24 hours of booking for a full cash refund. For cancellations, call +1-844-994-3876.

Delta's cancellation policy distinguishes three key scenarios: voluntary cancellation by the passenger, cancellation by Delta, and the 24-hour free cancellation window. For most Main Cabin and above tickets, voluntary cancellations result in a full Delta eCredit — no fee deducted. Refundable fare tickets always receive a cash refund. When Delta cancels your flight, you are entitled to a full cash refund regardless of fare type under DOT regulations.

Can I Cancel a Delta Flight Within 24 Hours?

Yes. Under the U.S. DOT 24-hour rule, any Delta ticket can be cancelled within 24 hours of purchase for a full cash refund — including Basic Economy — provided the flight departs at least 7 days after booking. Cancel online at delta.com or call +1-844-994-3876 immediately.

The 24-hour free cancellation rule is a U.S. federal regulation all airlines must follow. The window begins the moment your payment is confirmed — not 24 hours before departure. Book at 3 PM Monday → cancel by 3 PM Tuesday for a full refund. The refund returns to your original payment method within 7–10 business days for credit cards. This applies to ALL fare types including Basic

Economy. Call

+1-844-994-3876 immediately if you need to use this window.

Does Delta Give Refunds for Cancelled Flights?

Yes — Delta gives full cash refunds when: (1) you cancel within 24 hours of booking, (2) you hold a refundable ticket, or (3) Delta cancels your flight. Non-refundable ticket cancellations receive a full Delta eCredit instead. To request a refund, call +1-800-847-0578 or +1-844-994-3876.

The type of refund you receive depends on who cancelled and your fare type. If Delta cancels your flight, you have an unconditional right to a full cash refund under DOT regulations — even on Basic Economy. If you voluntarily cancel a non-refundable ticket outside the 24-hour window, you receive a full Delta eCredit. If you cancel a refundable ticket at any time, you receive a full cash refund to your original payment method.

What Happens If I Cancel a Non-Refundable Delta Ticket?

If you cancel a non-refundable Delta ticket outside the 24-hour window, you receive a Delta eCredit for the full unused value — no cancellation fee is deducted. The eCredit can be used for any future Delta booking. Call +1-844-994-3876 to cancel and receive your eCredit.

Delta's elimination of cancellation fees in 2020 means the full value of your non-refundable ticket is preserved as a Delta eCredit. For example, a \$350 ticket becomes a \$350 eCredit — nothing deducted. This eCredit is stored in your SkyMiles account and can be applied toward any future Delta flight. eCredits issued after May 2022 generally do not expire.

How Do I Cancel My Delta Reservation?

Cancel your Delta reservation online at delta.com, via the Fly Delta app, or by calling +1-844-994-3876. Log in to 'My Trips,' select your booking, and click 'Cancel Flight.' For refundable tickets or Delta-cancelled flights, also call +1-800-847-0578 to ensure cash refund processing.

Step 1. Go to delta.com and click **My Trips** in the top navigation.

Step 2. Log in with your SkyMiles account or enter your last name and PNR (6-character confirmation code).

Step 3. Select the flight or itinerary you want to cancel and click **Cancel Flight**. **Step**

4. Review the refund or eCredit information shown on screen before confirming.

Step 5. Confirm the cancellation. You will receive a confirmation email with your eCredit or refund details.

Step 6. If you are entitled to a cash refund (refundable ticket or Delta-cancelled flight), verify it is going to your original payment method — not an eCredit.

Step 7. If a cash refund is not processing correctly, call **+1-800-847-0578** immediately.

What Is Delta's Basic Economy Cancellation Policy?

Delta Basic Economy tickets are non-refundable and cannot be cancelled for a credit under standard policy. The only exception is cancelling within 24 hours of booking for a full cash refund (flight must be 7+ days away). If Delta cancels the flight, you receive a full cash refund. Call +1-844-994-3876 for Basic Economy cancellation questions.

After the 24-hour window, cancelled Basic Economy tickets have zero residual value — no eCredit, no refund. Exceptions: (1) Delta-initiated cancellations — always a cash refund, (2) active travel waivers during weather events, (3) documented medical emergencies handled by supervisors at +1-844-994-3876.

What Happens When Delta Cancels My Flight?

When Delta cancels your flight, you are entitled to: (1) a full cash refund to your original payment method, or (2) free rebooking on the next available flight. For controllable cancellations, Delta may also provide hotel and meal vouchers. Call +1-800-847-0578 for a cash refund or +1-844-994-3876 for rebooking.

Under DOT regulations, a Delta-caused cancellation triggers strong passenger protections. You do not have to accept an eCredit if Delta cancels your flight — you are legally entitled to a cash refund. If Delta's automated system issues an eCredit, call +1-800-847-0578 and explicitly ask for a cash refund conversion. For controllable cancellations (Delta's fault, not weather), ask at the airport counter about hotel and meal vouchers.

How Long Does a Delta Refund Take?

Delta refunds take 7–10 business days for credit cards and up to 20 business days for debit cards. eCredits are issued instantly after cancellation. If your refund hasn't arrived after the expected timeframe, call +1-800-847-0578 with your cancellation reference number.

- **Credit card refunds:** 7–10 business days from Delta processing the refund. •
- **Debit card refunds:** Up to 20 business days — bank processing adds time. •
- **Delta eCredits:** Issued instantly — visible in your SkyMiles account immediately. •
- **Cash/check payments:** Up to 20 business days — Delta mails a check.
- **Refund not received?** Call +1-800-847-0578 with your refund reference number.

Can I Cancel a Delta Flight and Rebook Later?

Yes. Cancel your non-refundable ticket to receive a full Delta eCredit, then rebook any future flight using the eCredit. eCredits do not expire (for most issued after May 2022). To rebook, apply the eCredit at checkout on delta.com or call +1-844-994-3876.

The cancel-and-rebook strategy is common for travelers with uncertain plans. Cancel your flight, receive an eCredit for the full value, and rebook whenever ready. When you rebook, log in at delta.com — your eCredit auto-populates at checkout under 'Apply Travel Credit.' If you need help applying the credit, call +1-844-994-3876.

Is There a Cancellation Fee for Delta Flights?

No. Delta eliminated cancellation fees in 2020 for most Main Cabin and above fare types. Non-refundable tickets receive a full eCredit with no deduction. Refundable tickets receive a full cash refund. Basic Economy cannot be cancelled for value after 24 hours. Call +1-844-994-3876 to confirm for your specific ticket.

Delta's zero cancellation fee policy is permanent — not a temporary measure. The full ticket value is preserved as an eCredit (non-refundable) or returned as cash (refundable). Before 2020, a \$200 fee was deducted from the ticket value. Today, zero is deducted. This applies to flights originating in the US, Canada, and the Caribbean.

How Do I Cancel a Delta SkyMiles Award Ticket?

Cancel a Delta award ticket at delta.com under 'My Trips' or call +1-844-994-3876. Miles are redeposited to your account. Cash taxes and fees paid are refunded. Diamond Medallion members get free redeposit. Call +1-844-994-3876 for award cancellations.

Award ticket cancellation returns your miles and refunds any cash taxes to the original payment method within 7–10 business days. Redeposit fees (if any) vary by Medallion status — Diamond members have no fee. Call +1-844-994-3876 for the most current redeposit fee information for your status level.

■ Cancel Delta Award Ticket — SkyMiles Line: +1-844-994-3876

Can I Cancel a Delta Flight at the Airport?

Yes. Delta ticket counter agents can cancel your ticket, issue eCredits, and initiate refunds in person. However, calling +1-844-994-3876 or cancelling online is faster and available 24/7. Airport cancellations are best for same-day urgent situations only.

Airport cancellations work best when you are already at the airport and something urgent has

changed. For any cancellation more than a few hours before departure, using delta.com or calling +1-844-994-3876 gives the same result with much less wait time than standing in the airport counter queue during disruption periods.

What Is a Delta eCredit and How Long Does It Last?

A Delta eCredit is the full value of your cancelled non-refundable ticket, stored in your SkyMiles account. Apply it to any future Delta booking. eCredits issued after May 2022 do not expire. Use at checkout on delta.com or call +1-844-994-3876 for help applying.

- eCredits are stored in your SkyMiles account — log in at delta.com to view your balance.
- Apply at checkout: click 'Apply a Travel Credit or Certificate' on the payment page.
- eCredits cover the full fare including taxes and fees.
- eCredits are non-transferable — only the original named ticket holder can use them.
- Multiple eCredits can be combined on a single booking.
- Issued after May 2022: no expiration. Verify yours at delta.com or call +1-844-994-3876.

How Do I Get a Cash Refund Instead of a Delta eCredit? To receive cash instead of an eCredit, you must: (1) hold a refundable ticket, (2) cancel within 24 hours of booking, or (3) Delta must have cancelled your flight. If Delta cancelled your flight and issued an eCredit automatically, call +1-800-847-0578 and request a cash refund explicitly.

Many passengers don't know eCredits can be converted to cash if Delta cancelled their flight. Call +1-800-847-0578 and say: 'Delta cancelled my flight and I received an eCredit. I am requesting a cash refund to my original payment method.' This conversion is a standard process handled by the Refunds team.

What Is the Delta Cancellation Phone Number?

To cancel a Delta flight, call +1-844-994-3876 (24/7 general line) or +1-800-847-0578 (Refunds Department, Mon–Fri 8 AM–7 PM ET). For SkyMiles award ticket cancellations, call +1-844-994-3876. International passengers call +1-844-213-9506.

For standard cancellations, use +1-844-994-3876. For refund disputes, converting eCredits to cash, or tracking a refund that hasn't arrived, the dedicated Refunds Department at +1-800-847-0578 is your most direct route. Both numbers can process your request in real time.

Delta Cancellation & Refund Policy — Quick Reference

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Basic Economy	No refund / no eCredit	Full cash refund	Full cash refund
Main Cabin (non-refundable)	Full eCredit (no fee)	Full cash refund	Full cash refund
Main Cabin (refundable)	Full cash refund	Full cash refund	Full cash refund
Comfort+ / First Class	Full eCredit or cash	Full cash refund	Full cash refund
Delta One (Business)	Full eCredit or cash	Full cash refund	Full cash refund
SkyMiles Award	Miles redeposited	Miles + taxes refunded	Miles + taxes refunded

Frequently Asked Questions

Q: Can I cancel a Delta flight for free?

A: Yes — within 24 hours of booking (full cash refund), if Delta cancels your flight (cash refund), or if you hold a refundable ticket. Non-refundable ticket cancellations receive a full eCredit with no deduction. Call +1-844-994-3876.

Q: How do I cancel my Delta flight online?

A: Go to delta.com → My Trips → select your booking → click Cancel Flight. Review the eCredit or refund amount → confirm. You'll receive a confirmation email with your credit details.

Q: What happens if I don't cancel and just don't show up?

A: If you no-show (fail to cancel before departure), your ticket is forfeited — no eCredit, no refund. Always cancel in advance to at least preserve your eCredit. Call +1-844-994-3876 before your flight departs.

Q: Can I cancel a Delta flight the day before?

A: Yes. You can cancel a Main Cabin or above ticket at any time before departure. Cancellation the day before follows the same eCredit policy. Call +1-844-994-3876 or cancel at delta.com.

Q: How do I check if my Delta refund was processed?

A: Call +1-800-847-0578 with your cancellation reference number. You can also check your credit card statement or your SkyMiles account (for eCredits) at delta.com.

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